**Activity 2**

*Sophia is now happy that her staff and volunteers are comfortable using the Sphere Handbook. They can see the importance of the Humanitarian Charter, Protection Principles and the Core Humanitarian Standard with its nine commitments. But some are asking how it will help them with some of the challenges they currently face at the collective centres.*

*Sophia’s staff and volunteers have raised several concerns. She has suggested that they find the relevant standard(s) in the Sphere Handbook and from there identify possible actions.*

**Read the challenge assigned to your group. Find the relevant technical standard in the Sphere Handbook and identify one or two actions that you might take.**

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| Background pattern  Description automatically generated | **Water Supply, Sanitation and Hygiene Promotion (WASH)**  *Some of the buildings being used as collective centres have become crowded. People staying there have not enough toilets. They have complained that some of the toilets can only be accessed by using stairs, which some people find difficult.* |
|  | **Food Security and Nutrition**  *One NGO has been providing food to the collective centres, but there have been complaints that some of the food has passed its expiry date. Some people are not eating the food for fear that it will make them sick.* |
| Icon  Description automatically generated with medium confidence | **Shelter and Settlement**  *Some of those staying in one of the collective centres has raised concerns about safety, particularly for women and girls. They say that there is inadequate lighting particularly between the communal areas, toilets and living spaces. When there is no power, some parts of the building have no lighting at all.* |
| A picture containing vector graphics, room  Description automatically generated | **Health**  *The war is taking its toll on people’s mental health. Some people arriving at the collective centres display symptoms of acute stress, especially those who have been exposed to traumatic events.* |